How to bring policy into practice
Are we missing something?

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Abstract

Information Society we are a part of is the environment requesting paradigm changes in many areas of our thinking and doing. Improvement of the functionality of healthcare systems and the success of implemented strategies is a function of the volatility of the environment where they are implemented and is extremely dependent on unexpected turning points. The policy (learned and accepted code of attitudes, conduct and possibly of behavior) will initially affect only the population, which formed a part of the policy setting activity (project, training). Implementing policies into practice is a complex issue.

Dr. Bourek will try to show, that elements of complexity science must be considered in all projects related to healthcare improvement. He will present his view that social systems – such as healthcare services - cannot be successfully directed, but only disturbed. A living network chooses which disturbances to notice and how to respond. A message will get through to people in a community of practice when it is meaningful to them. He will present principles, processes and attitudes found beneficial for successful policy implementation in various healthcare environments. □

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